



IMPACT
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Certificate

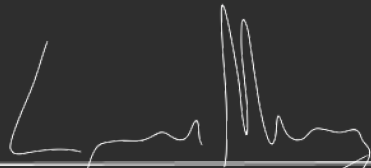
of achievement

Head of Customer Success

Proudly presented to:

Shailen Prasad

The bearer of this certificate is hereby deemed fully capable and skilled in Customer Success processes and leadership. He/She has been tested on putting key processes into place, building the team, setting the right KPIs, beating churn and driving expansion.



Lincoln Murphy

Johan Nilsson

314647
CERTIFICATE ID

2022-07-04
DATE