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Certificate

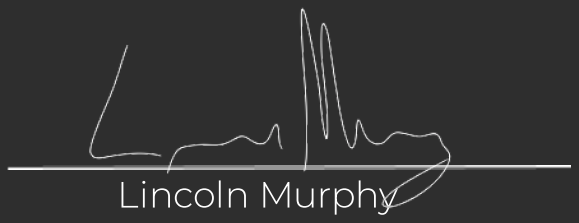
of achievement

Head of Customer Success

Proudly presented to:

Raphaelle Karlsson-Jalles

The bearer of this certificate is hereby deemed fully capable and skilled in Customer Success processes and leadership. He/She has been tested on putting key processes into place, building the team, setting the right KPIs , beating churn and driving expansion.



Lincoln Murphy



Johan Nilsson

138583
CERTIFICATE ID

2021-12-13
DATE