



IMPACT  
ACADEMY

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# Certificate

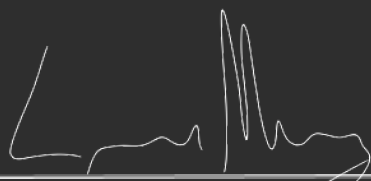
of achievement

Customer Success Manager

Proudly presented to:

*Tove Augustsson*

The bearer of this certificate is hereby deemed fully capable and skilled in Customer Success Management. He/She has been tested on best practices and is capable of applying them to bring more impact to customers so they stay longer, buy more and become advocates.

  
\_\_\_\_\_  
Lincoln Murphy  
\_\_\_\_\_  
Johan Nilsson

95126

CERTIFICATE ID

2021-10-15

DATE